

# WASC TRIP PAYMENT, CANCELLATION, AND REFUND POLICY

### 2022-2023

This year's trip arrangements have been particularly challenging, with increased prices imposed by the mountains for lift tickets, higher costs at hotels for lodging, and new packager policies. Cancellation policies, as well, have become more stringent and less flexible.

We recognize that participating in a weekend or weeklong ski trip is a considerable financial investment, and we wish to remind you that by registering for a trip and submitting your deposit, you are making a commitment to <u>pay for the trip in full</u>, and attend. Furthermore, you are acknowledging that refunds will be based upon the club's financial obligation to our vendors. We will endeavor to recover what we can from our vendors and packagers on your behalf **ONLY in the event of an emergency cancellation**. Simply put:

## IF WE GET IT BACK—YOU GET IT BACK.

To fully protect any and all of your trip payments, we highly recommend that you consider purchasing individual trip insurance (we will not be offering this as an add-on to our trips this season, as insurance companies are not offering group rates). With basic individual trip insurance, you can ensure that, in the event of an emergency cancellation, you will receive a full refund (in accordance with the terms of your specific policy). The following are some vendors you may wish to contact for travel insurance:

- allianztravelinsurance.com
- travelguard.com
- travelinsurance.com (will compare different online plans)
- insuremytrip.com
- travelsafe.com

#### **One-Day Bus Trips**

- Deadline for payment in full will be two Thursdays before the trip.
- Refunds for the bus portion of the trip (varies according to destination) are <u>non-refundable</u> unless we are able to fill your spot on the trip.
- Lift ticket portions of one-day bus trip payments (also variable) are only refundable if the destination has not required advanced registration and payment by WASC, and we are able to reduce our commitment without penalty.

#### Weekend and Western Trips

- Deposits and dates have been set in accordance with vendor requirements and WASC's financial obligations. Once a deposit is paid, there should be no expectation that it will be refunded, in part or in full.
- You must make payments by the deadlines set by the club or your place on the trip will not be held.
- By registering for the trip and submitting your deposit, you are acknowledging that refunds will be based upon the club's financial obligation to vendors and packagers.
- Some destinations will assess us with penalties for name changes on manifests, reduction of rooms, reduction of group numbers, and reduction of the number of lift tickets.
- In the event of an emergency cancellation ONLY, it will be up to the Trip Leader (together with the Trip Chair) to determine the amount that can be refunded, based upon the club's obligation.
- It will be up to each participant to seek vouchers or refunds for any partially-used, multi-day lift tickets, EPIC Day Passes, and/or EPIC Local or Full Season Passes.